

INTRODUCTION

This Technical Service Manual has been compiled to provide the most recent technical service information. This information will enable the service technician to troubleshoot and diagnose malfunctions, perform necessary repairs and return the appliance to proper operational condition.

The service technician should read the complete instructions contained in this service manual before initiating any repairs on a Wolf Appliance.

For installation information see **M Series Ovens Installation Guide** available at <http://www.subzero-wolf.com/trade-resources/product-specifications>.

For Use and Care information see **M Series Ovens Use & Care Guide** available at <http://www.subzero-wolf.com/trade-resources/product-specifications>.

IMPORTANT SAFETY INFORMATION

Below are the Product Safety Labels used in this manual. The "Signal Words" used are **WARNING** and **CAUTION**.

Please note that these safety labels are placed in areas where awareness of personal safety and product safety should be taken and lists the precautions to be taken when the signal word is observed.

WARNING

INDICATES THAT HAZARDOUS OR UNSAFE PRACTICES COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH.

CAUTION

Indicates that hazardous or unsafe practices could result in minor personal injury or product and/or property damage

In addition, please pay attention to the signal word **"NOTE"**, which highlights especially important information within each section.

TECHNICAL ASSISTANCE

If you should have any questions regarding the appliance and/or this manual, please contact:

*Wolf Appliance, Inc.
ATTN: Service Department
P.O. Box 44988
Madison, WI 53744 - 4988*

*Customer Care
Phone #: (800) 332 - 9513
Facsimile #: (608) 441 - 5887*

*Technical Assistance
(For Technicians in Customer's Homes Only)
Phone #: (800) 919 - 8324*

*Warranty Claims
Phone #: (800) 404 - 7820
Facsimile #: (608) 441 - 5886*

*Service Department e-mail Address:
customerservice@wolfappliance.com*

*Main Office Hours:
8:00 AM to 5:00 PM Central Time
Monday through Friday
(24/7 Phone Coverage)*

This manual is designed to be used by Certified Service Personnel only. Wolf Appliance, Inc. assumes no responsibility for any repairs made to Wolf appliances by anyone other than Certified Service Technicians.

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