

INTRODUCTION

This Technical Service Manual has been compiled to provide the most recent service information for Built-In Wine Storage Series appliances. The information in this manual will enable the service technician to diagnose malfunctions, perform necessary repairs, and return a BW Series unit to proper operational condition.

The service technician should read the complete instructions contained in this manual before initiating any repairs.

IMPORTANT SAFETY INFORMATION

Below are Product Safety Labels used in this manual. The "Signal Words" used are **WARNING** or **CAUTION**.

When reviewing this manual, please note these different Product Safety Labels placed at the beginning of certain sections of this manual. You must follow the instructions given in the boxes of the Product Safety Labels in order to avoid personal injury and/or product damage.

The sample Product Safety Labels below illustrate the precautions that should be taken when the signal word is observed.

WARNING

INDICATES THAT HAZARDOUS OR UNSAFE PRACTICES COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH!

CAUTION

Indicates that hazardous or unsafe practices could result in minor personal injury, and/or product damage, and/or property damage!

In addition, please pay attention to the signal word **"NOTE"**, which highlights information that is especially important for the topic being covered.

TECHNICAL ASSISTANCE

If you should have any questions regarding the WS Series and/or this manual, please contact:

Sub-Zero, Inc.

ATTN: Service Department

P.O. Box 44988

Madison, WI 53744 - 4988

Customer Assistance

Phone #: (800) 222 - 7820

Facsimile #: (608) 441 - 5887

Technical Assistance

(For Technicians in Customer's Homes Only)

Phone #: (800) 919 - 8324

Warranty Claims

Phone #: (800) 222 - 7820

Facsimile #: (608) 441 - 5886

Service Department e-mail Address:

customerservice@subzero.com

Office Hours:

7:00 AM to 7:00 PM Central Time

Monday through Friday

This manual is designed to be used by Certified Service Personnel only. Sub-Zero Group, Inc. assumes no responsibility for any repairs made on Sub-Zero refrigeration units by anyone other than Certified Service Technicians.

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