



INTRODUCTION

This Technical Service and Parts Manual is a compilation of the most recent service information provided by the Scotsman Company, and has been reprinted by Sub-Zero Freezer, Inc., with the permission of the Scotsman Company. This information will enable the service technician to diagnose malfunctions, perform necessary repairs and return a model 315W unit to proper operational status.

The service technician should read the complete instructions contained in this manual before initiating any repairs on a model 315W.

IMPORTANT SAFETY INFORMATION

Below are Product Safety Labels used in this manual. The "Signal Words" used are **WARNING** or **CAUTION**.

When reviewing this manual, please note these different Product Safety Labels placed at the beginning of certain sections of this manual. You must follow the instructions given in the boxes of the Product Safety Labels in order to avoid personal injury and/or product damage.

The sample Product Safety Labels below illustrate the precautions that should be taken when the signal word is observed.

⚠ WARNING

INDICATES THAT HAZARDOUS OR UNSAFE PRACTICES COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH.

⚠ CAUTION

Indicates that hazardous or unsafe practices could result in minor personal injury, and/or product damage, and/or property damage.

In addition, please pay attention to the signal word "**NOTE**", which highlights information that is especially important for the topic being covered.

TECHNICAL ASSISTANCE

If you should have any questions regarding the 315W or this manual, please contact:

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P.O. Box 44988
Madison, WI 53744 - 4988*

*Customer Assistance
Phone #: (800) 222 - 7820
Facsimile #: (608) 441 - 5887*

*Technical Assistance
(For Technicians in Customer's Homes Only)
Phone #: (800) 919 - 8324*

*Warranty Claims
Phone #: (800) 332 - 9513
Facsimile #: (608) 441 - 5886*

*Service Department e-Mail Address:
customerservice@subzero.com*

*Office Hours:
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Monday through Friday*

This manual was designed to be used by Authorized Service Personnel only. Sub-Zero, Inc. assumes no responsibility for any repairs made on Sub-Zero refrigeration units by anyone other than Authorized Service Technicians.

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