

## INTRODUCTION

This Technical Service Manual has been assembled using Wolf Appliance Inc. information along with information provided by Twin Eagles, Inc. This manual provides the most recent technical service information for the Outdoor Grill (OG) Series and its associated sales accessories. The information in this manual will enable the service technician to troubleshoot and diagnose malfunctions, perform necessary repairs and return an OG Series product to proper operational condition.

The Service Technician should read the complete instructions contained in this Technical Service and Parts Manual before initiating any repairs on an OG Series product.

## IMPORTANT SAFETY INFORMATION

Below are Product Safety Labels used in this manual. The "Signal Words" used are **WARNING** or **CAUTION**.

When reviewing this manual, please note these different Product Safety Labels placed at the beginning of certain sections of this manual. You must follow the instructions given in the boxes of the Product Safety Labels in order to avoid personal injury and/or product damage.

The sample Product Safety Labels below illustrate the precautions that should be taken when the signal word is observed.

### **WARNING**

**INDICATES THAT HAZARDOUS OR UNSAFE PRACTICES COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH!**

### **CAUTION**

**Indicates that hazardous or unsafe practices could result in minor personal injury, and/or product damage, and/or property damage!**

In addition, please pay attention to the signal word "**NOTE**", which highlights information that is especially important for the topic being covered.

**This manual is designed to be used by Authorized Service Personnel only. Wolf Appliance, Inc. assumes no responsibility for any repairs made on Wolf appliance units by anyone other than Authorized Service Technicians.**

## TECHNICAL ASSISTANCE

If you should have any questions regarding the appliance and/or this manual, please contact:

*Wolf Appliance, Inc.  
ATTN: Service Department  
P.O. Box 44988  
Madison, WI 53744 - 4988*

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*Customer Assistance  
Phone #: (800) 332 - 9513  
Facsimile #: (608) 441 - 5887*

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*Technical Assistance  
(For Technicians in Customer's Homes Only)  
Phone #: (800) 919 - 8324*

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*Warranty Claims  
Phone #: (800) 404 - 7820  
Facsimile #: (608) 441 - 5886*

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*Service Department e-mail Address:  
customerservice@wolfappliance.com*

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*Main Office Hours:  
8:00 AM to 5:00 PM Central Time  
Monday through Friday  
(24/7 Phone Coverage)*

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