

## INTRODUCTION

This Wolf Cooktop and Downdraft Ventilation Technical Service Manual, has been compiled with information provided by Broan-Nu Tone LLC. This manual provides the most recent technical service information that will enable the service technician to troubleshoot and diagnose malfunctions, perform necessary repairs and return a Wolf Ventilation product to proper operational condition.

The service technician should read the complete instructions contained in this Service Manual before initiating any repairs on a Wolf Appliance.

## IMPORTANT SAFETY INFORMATION

Below are the Product Safety Labels used in this manual.

The "Signal Words" used are **WARNING** & **CAUTION**.

Please note that these safety labels are placed in areas where awareness of personal safety and product safety should be taken and lists the precautions to be taken when the signal word is observed.

### ⚠ WARNING

Indicates that hazardous or unsafe practices could result in severe personal injury or death

### ⚠ CAUTION

Indicates that hazardous or unsafe practices could result in minor personal injury or product and/or property damage

In addition, please pay attention to the signal word "**NOTE**", which highlights especially important information within each section.

## TECHNICAL ASSISTANCE

If you should have any questions regarding a Wolf appliance and/or this manual, please contact:

Wolf Appliance, Inc.  
ATTN.: Service Department  
P.O. Box 44988  
Madison, WI 53744-4988

Customer Service  
Phone #: (800) 332 - 9513

Technical Assistance  
Phone #: (800) 919 - 8324

Parts / Warranty Claims  
Phone #: (800) 332 - 9513

Customer Service E-mail Address  
customerservice@wolfappliance.com

Customer Service & Technical Assistance  
Facsimile #: (608) 441 - 5887

Parts / Warranty Claims  
Facsimile #: (608) 441 - 5886

Office Hours:  
7:00 AM to 7:00 PM Central Standard Time  
Monday through Friday

**This manual is designed to be used by Authorized Service Personnel only. Wolf Appliance, Inc. assumes no responsibility for any repairs made to Wolf appliances by anyone other than Authorized Service Technicians.**

*The information and images contained in this manual are the copyright property of Wolf Appliance, Inc., an affiliate of Sub-Zero, Inc. Neither this manual nor any information or images contained herein may be copied or used in whole or in part without the express written permission of Wolf Appliance, Inc., an affiliate of Sub-Zero, Inc. © Wolf Appliance, Inc., all rights reserved.*