

## INTRODUCTION

This Manual is a compilation of information from Wolf Appliance, Inc. and DeLonghi Group, meant to provide the most recent technical service information about model EC24. This information will enable the service technician to perform necessary repairs and return the appliance to proper operational condition.

The service technician should read the complete instructions contained in this Technical Service Manual before initiating any repairs on the Wolf appliance.

## IMPORTANT SAFETY INFORMATION

Below are the Product Safety Labels used throughout this manual. The "Signal Words" used are **WARNING** and **CAUTION**.

Please note that these safety labels are placed in areas where awareness of personal safety and product safety should be taken and lists the precautions to be taken when the signal word is observed.

### **WARNING**

**INDICATES THAT HAZARDOUS OR UNSAFE PRACTICES COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH**

### **CAUTION**

**Indicates that hazardous or unsafe practices could result in minor personal injury or product and/or property damage**

In addition, please pay attention to the signal word "**NOTE**", which highlights especially important information within each section.

## TECHNICAL ASSISTANCE

If you should have any questions regarding the appliance and/or this manual, please contact:

*Wolf Appliance, Inc.  
ATTN: Service Department  
P.O. Box 44988  
Madison, WI 53744 - 4988*

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*Customer Assistance  
Phone #: (800) 332 - 9513  
Facsimile #: (608) 441 - 5887*

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*Technical Assistance  
(For Technicians in Customer's Homes Only)  
Phone #: (800) 919 - 8324*

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*Warranty Claims  
Phone #: (800) 404 - 7820  
Facsimile #: (608) 441 - 5886*

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*Service Department e-mail Address:  
customerservice@wolfappliance.com*

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*Main Office Hours:  
8:00 AM to 5:00 PM Central Time  
Monday through Friday  
(24/7 Phone Coverage)*

**This manual is designed to be used by Certified Service Personnel only. Wolf Appliance, Inc. assumes no responsibility for any repairs made to Wolf appliances by anyone other than Certified Service Technicians.**

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