

# MS24-1100 Service Manual

General Information.....	2
Troubleshooting Guide.....	12
Component Access & Removal.....	24
Wiring Diagrams.....	30

## **PRECAUTIONS TO BE OBSERVED BEFORE AND DURING SERVICING TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY**

- (a) Do not operate or allow the oven to be operated with the door open.
- (b) Make the following safety checks on all ovens to be serviced before activating the magnetron or other microwave source, and make repairs as necessary: (1) interlock operation, (2) proper door closing, (3) seal and sealing surfaces (arcing, wear, and other damage), (4) damage to or loosening of hinges and latches, (5) evidence of dropping or abuse.
- (c) Before turning on microwave power for any service test or inspection within the microwave generating compartments, check the magnetron, wave guide or transmission line, and cavity for proper alignment, integrity, and connections.
- (d) Any defective or misadjusted components in the interlock, monitor, door seal, and microwave generation and transmission systems shall be repaired, replaced, or adjusted by procedures described in this manual before the oven is released to the owner.
- (e) A microwave leakage check to verify compliance with the Federal Performance Standard should be performed on each oven prior to release to the owner.

## **BEFORE SERVICING**

Before servicing an operative unit, perform a microwave emission check as per the Microwave Measurement Procedure outlined in this service manual.

If microwave emissions level is in excess of the specified limit, contact WOLF immediately @ 1-800-332-9513.

If the unit operates with the door open, service person should 1) tell the user not to operate the oven and 2) contact WOLF and Food and Drug Administration's Center for Devices and Radiological Health immediately.

Service personnel should inform WOLF of any certified unit found with emissions in excess of  $4\text{mW}/\text{cm}^2$ . The owner of the unit should be instructed not to use the unit until the oven has been brought into compliance.

## **DANGER CAUTION HIGH VOLTAGE**

Do not energize a microwave oven with the outer case cabinet removed, because a microwave oven generates High Voltage in the circuit.

If you intend to operate the oven employing the high frequency switching power converter circuit, you should take special precautions to avoid an electrical shock hazard.

The high voltage transformer, high voltage capacitor and high voltage diode have energized high voltage potential approx. 8 KV.

The aluminium heat sink is connected to the switching power transistor Collector pole, and has an energized high voltage potential approx. 650V peak.

**DO NOT ACCESS THE HIGH VOLTAGE TRANSFORMER, HIGH VOLTAGE CAPACITOR, HIGH VOLTAGE DIODE AND HEAT SINK WHEN THE POWER SUPPLY IS CONNECTED TO AN ELECTRICAL OUTLET.**

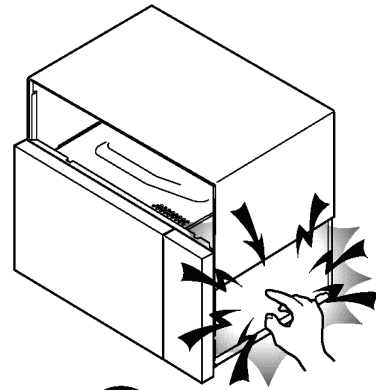
## WARNING TO SERVICE PERSONNEL

Microwave ovens contain circuitry capable of producing very high voltage and current, contact with following parts may result in a severe, possibly fatal, electrical shock.

(Example)

High Voltage Capacitor, High Voltage Power Transformer, Magnetron, High Voltage Rectifier Assembly, High Voltage Harness etc..

Read the Service Manual carefully and follow all instructions.



**Don't Touch !  
Danger High Voltage**

### Before Servicing



1. Disconnect the power supply cord , and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.

#### **WARNING: RISK OF ELECTRIC SHOCK. DISCHARGE THE HIGH-VOLTAGE CAPACITOR BEFORE SERVICING.**

The high-voltage capacitor remains charged about 60 seconds after the oven has been switched off. Wait for 60 seconds and then short-circuit the connection of the high-voltage capacitor (that is the connecting lead of the high-voltage rectifier) against the chassis with the use of an insulated screwdriver.

Whenever troubleshooting is performed the power supply must be disconnected. It may in, some cases, be necessary to connect the power supply after the outer case has been removed, in this event,

1. Disconnect the power supply cord, and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Disconnect the leads to the primary of the power transformer.
5. Ensure that the leads remain isolated from other components and oven chassis by using insulation tape.
6. After that procedure, reconnect the power supply cord.

### When the testing is completed,

1. Disconnect the power supply cord, and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Reconnect the leads to the primary of the power transformer.
5. Reinstall the outer case (cabinet).
6. Reconnect the power supply cord after the outer case is installed.
7. Run the oven and check all functions.

### After repairing

1. Reconnect all leads removed from components during testing.
2. Reinstall the outer case (cabinet).
3. Reconnect the power supply cord after the outer case is installed.
4. Run the oven and check all functions.

Microwave ovens should not be run empty. To test for the presence of microwave energy within a cavity, place a cup of cold water on the oven turntable, close the door and set the power to HIGH and set the microwave timer for two (2) minutes. When the two minutes has elapsed (timer at zero) carefully check that the water is now hot. If the water remains cold carry out **Before Servicing** procedure and re-examine the connections to the component being tested.

When all service work is completed and the oven is fully assembled, the microwave power output should be checked and a microwave leakage test should be carried out.

## MICROWAVE MEASUREMENT PROCEDURE

### A. Requirements:

- 1) Microwave leakage limit (Power density limit): The power density of microwave radiation emitted by a microwave oven should not exceed  $1\text{mW/cm}^2$  at any point 5cm or more from the external surface of the oven, measured prior to acquisition by a purchaser, and thereafter (through the useful life of the oven),  $5\text{mW/cm}^2$  at any point 5cm or more from the external surface of the oven.
- 2) Safety interlock switches:  
Primary interlock relay switch shall prevent microwave radiation emission in excess of the requirement as above mentioned. Secondary interlock relay and door sensing switch shall prevent microwave radiation emission in excess of  $5\text{mW/cm}^2$  at any point 5cm or more from the external surface of the oven.

### B. Preparation for testing:

**Before beginning the actual measurement of leakage, proceed as follows:**

- 1) Make sure that the actual instrument is operating normally as specified in its instruction booklet.

Important:

**USA** Survey instruments that comply with the requirement for instrumentation as prescribed by the Federal Performance Standard for microwave ovens, 21 CFR 1030.10(c)(3)(i), must be used for testing.

**Canadian** Survey instruments that comply with the requirement for instrumentation as prescribed by CSA and NHW performance standard for microwave ovens must be used for testing recommended instruments are , NARDA 8100 and NARDA 8200.

- 2) Place the load of  $275 \pm 15$  ml (9.8 oz) of tap water initially at  $20 \pm 5^\circ\text{C}$  ( $68^\circ\text{F}$ ) in the center of the oven cavity. The water container shall be a low form of 600 ml (20 oz) beaker with an inside diameter of approx. 8.5 cm (3-1/2 in.) and made of an electrically non conductive material such as glass or plastic. The placing of this standard load in the oven is important not only to protect the oven, but also to insure that any leakage is measured accurately.
- 3) Set the cooking control on Full Power Cooking Mode.
- 4) Close the drawer and select a cook cycle of several minutes. If the water begins to boil before the survey is completed, replace it with 275 ml of cool water.

### C. Leakage test:

Closed-drawer leakage test (microwave measurement):

- 1) Grasp the probe of the survey instrument and hold it perpendicular to the gap between the drawer and the body of the oven.
- 2) Move the probe slowly, not faster than 1 in./sec. (2.5 cm/sec.) along the gap, watching for the maximum indication on the meter.
- 3) Check for leakage at the drawer screen, sheet metal seams and other accessible positions where the continuity of the metal has been breached (eg., around the switches, indicator, and vents).  
While testing for leakage around the drawer, pull the drawer away from the front of the oven as far as is permitted by the closed latch assembly.
- 4) Measure carefully at the point of highest leakage and make sure that the highest leakage is no greater than  $4\text{mW/cm}^2$ , and that the primary interlock switch/secondary interlock relay does turn the oven OFF before any door movement.

NOTE: After servicing, record data on service invoice and microwave leakage report.

# SERVICE MANUAL



## MICROWAVE OVEN

MS24-1100

### FOREWORD

This Manual has been prepared to provide WOLF Service Personnel with operation and service information for the WOLF microwave.

It is recommended that service personnel carefully study the entire text of this manual so that they will be qualified to render satisfactory customer service.

Check the interlock switches and the door seal carefully. Special attention should be given to avoid electrical shock and microwave radiation hazard.

#### WARNING

Never operate the oven until the following points are ensured:

- (A) The door is tightly closed.
- (B) The door brackets and hinges are not defective.
- (C) The door packing is not damaged.
- (D) The door is not deformed or warped.
- (E) There is no other visible damage with the oven.

Servicing and repair work must be carried out only by trained service personnel.

#### DANGER

**Certain initial parts are intentionally not grounded and present a risk of electrical shock only during servicing. Service personnel Do not contact the following parts while the appliance is energized;**

**High Voltage Capacitor, Power Transformer, Magnetron, High Voltage Rectifier Assembly, High Voltage Harness;  
If provided, Vent Hood, Fan assembly, Cooling Fan Motor.**

All the parts marked "\*" on parts list are used at voltages more than 250V.

Removal of the outer wrap gives access to voltage above 250V.

All the parts marked "A" on parts list may cause undue microwave exposure, by themselves, or when they are damaged, loosened or removed.



Wolf Appliance, Inc.  
P.O. Box 44988  
Madison, WI 53744-4988  
Customer Care: 800.332.9513

## SPECIFICATION

ITEM	DESCRIPTION
Power Requirements	120 Volts / 13.0 Amperes/1500Watts 60 Hertz Single phase, 3 wire grounded
Power Output	1100 watts (IEC-705 TEST PROCEDURE) Operating frequency of 2450MHz
Case Dimensions	Width 24" Height 13-3/8" Depth 19-1/8"
Cooking Cavity Dimensions 2.0 Cubic Feet	Width 17-3/8" Height 10-1/2" Depth 18-5/8" Tray Size 15"
Control Complement	Touch Control with Touch Glass Clock ( 1:00 - 12:59 ) Timer (0 - 99 min. 99 seconds) Microwave Power for Variable Cooking Repetition Rate; P-HI ..... Full power throughout the cooking time P-90 ..... approx. 90% of Full Power P-80 ..... approx. 80% of Full Power P-70 ..... approx. 70% of Full Power P-60 ..... approx. 60% of Full Power P-50 ..... approx. 50% of Full Power P-40 ..... approx. 40% of Full Power P-30 ..... approx. 30% of Full Power P-20 ..... approx. 20% of Full Power P-10 ..... approx. 10% of Full Power P-0 ..... No power throughout the cooking time  Popcorn, Beverage, Baked Potatoe, Frozen Entree, Bacon, Frozen Vegetables, Soften, Reheat, Melt, Auto Defrost, WOLF Gourmet, manual Defrost, Keep Warm, Settings, Add Minute, Clock, Start/Quick On, Numbers, Timer, Stop/Clear.
Cavity Light	Yes
Safety Standard	UL and CUL Listed                      FCC Authorized
	DHHS Rules, CFR, Title 21, Chapter 1, Subchapter J and Canadian Standards Association. Health CANADA.

## GENERAL INFORMATION

### GROUNDING INSTRUCTIONS

This oven is equipped with a three prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded in accordance with the National Electrical Code and local codes and ordinances.

In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current.

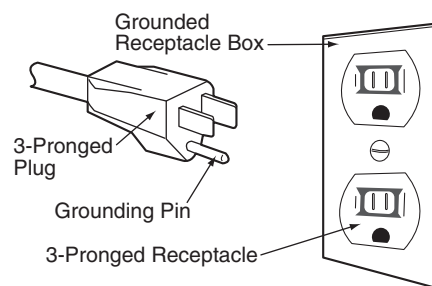
**WARNING:**      **Improper use of the grounding plug can result in a risk of electric shock.**

Electrical Requirements: The electrical requirements are a 120 volt 60 Hz, AC only, 15 or 20 amp. fused electrical supply. It is recommended that a separate circuit serving only this appliance be provided. When installing this appliance, observe all applicable codes and ordinances.

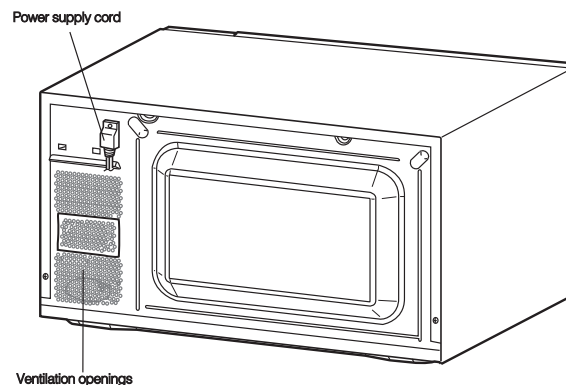
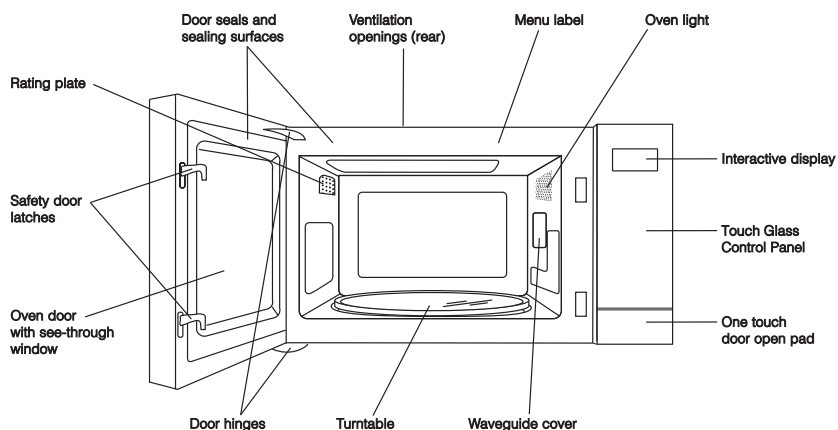
A short power-supply cord is provided to reduce risks of becoming entangled in or tripping over a longer cord.

Where a two-pronged wall-receptacle is encountered, it is the personal responsibility and obligation of the customer to contact a qualified electrician and have it replaced with a properly grounded three-pronged wall receptacle or have a grounding adapter properly grounded and polarized. If the extension cord must be used, it should be a 3-wire, 15 amp. or higher rated cord. Do not drape over a countertop or table where it can be pulled on by children or tripped over accidentally.

**CAUTION: DO NOT UNDER ANY CIRCUMSTANCES CUT OR REMOVE THE ROUND GROUNDING PRONG FROM THIS PLUG.**



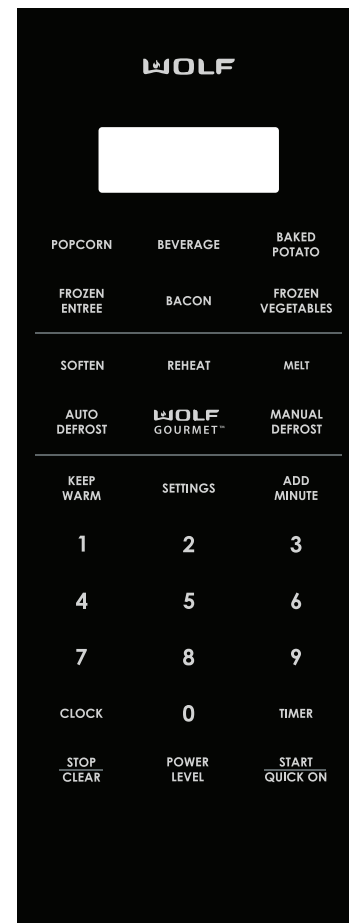
## OVEN DIAGRAM



## TOUCH CONTROL

### NOTE:

Some one-touch cooking features such as "EXTRA MINUTE" are disabled after three minutes when the oven is not used. These features are automatically enabled when the door is opened and closed or the STOP/ CLEAR pad is pressed.





## OPERATION

### DESCRIPTION OF OPERATING SEQUENCE

The following is a description of component functions during oven operation.

#### OFF CONDITION

Closing the door activates the door sensing switch and secondary interlock switch. (In this condition, the monitor switch contacts are opened.)

When oven is plugged in, 120 volts A.C. is supplied to the control unit. (Figure O-1).

1. The display will show flashing "WELCOME TOUCH CLEAR AND TOUCH CLOCK TO SET TIME"

To set any program or set the clock, you must first touch the STOP/CLEAR pad. The display will clear, and " : " will appear.

#### COOKING CONDITION

First program the power level by touching the POWER LEVEL pad then a number pad. (Touch POWER LEVEL pad twice to choose high.) Then you can enter the cooking time by touching the number pads.

When the START pad is touched, the following operations occur:

1. The contacts of relays are closed and components connected to the relays are turned on as follows. (For details, refer to Figure O-2)

RELAY	CONNECTED COMPONENTS
RY-1	oven lamp/turntable motor/fan motor
RY-2	power transformer

2. 120 volts A.C. is supplied to the primary winding of the power transformer and is converted to about 3.3 volts A.C. output on the filament winding, and approximately 2370 volts A.C. on the high voltage winding.
3. The filament winding voltage heats the magnetron filament and the H.V. winding voltage is sent to a voltage doubler circuit.
4. The microwave energy produced by the magnetron is channelled through the waveguide into the cavity feed-box, and then into the cavity where the food is placed to be cooked.
5. Upon completion of the cooking time, the power transformer, oven lamp, etc. are turned off, and the generation of microwave energy is stopped. The oven will revert to the OFF condition.
6. When the door is opened during a cook cycle, the monitor switch, door sensing switch, third door switch, primary switch relay (RY1) and secondary interlock relay are activated with the following results. The circuits to the turntable motor, the cooling fan motor, and the high voltage components are de-energized, the oven lamp remains on, and the digital read-out displays the time still remaining in the cook cycle when the door was opened.

7. The monitor switch electrically monitors the operation of the primary and third door switch and is mechanically associated with the door so that it will function in the following sequence.

- (1) When the door opens from the closed position, the secondary interlock relay (RY2) secondary switch open their contacts. And contacts of the relay (RY1) remains closed. Then the monitor switch contacts close.
- (2) When the door is closed from the open position, the monitor switch contacts open first. Then the contacts of the primary switch, third door switch and door sensing switch close. And contacts of the relay (RY1) open.

If the primary interlock switch and secondary interlock relay (RY2) fail with the contacts closed when the door is opened, the closing of the monitor switch contacts will form a short circuit through the C/T fuse, primary interlock switch, relay (RY1) and secondary interlock relay (RY2), causing the C/T fuse to blow.

#### POWER LEVEL P-0 TO P-90 COOKING

When Variable Cooking Power is programmed, the 120 volts A.C. is supplied to the power transformer intermittently through the contacts of relay (RY-2) which is operated by the control unit within a 32 second time base. Microwave power operation is as follows:

VARI-MODE	ON TIME	OFF TIME
Power 10(P-HI) (100% power)	32 sec.	0 sec.
Power 9(P-90) (approx. 90% power)	30 sec.	2 sec.
Power 8(P-80) (approx. 80% power)	26 sec.	6 sec.
Power 7(P-70) (approx. 70% power)	24 sec.	8 sec.
Power 6(P-60) (approx. 60% power)	22 sec.	10 sec.
Power 5(P-50) (approx. 50% power)	18 sec.	14 sec.
Power 4(P-40) (approx. 40% power)	16 sec.	16 sec.
Power 3(P-30) (approx. 30% power)	12 sec.	20 sec.
Power 2(P-20) (approx. 20% power)	8 sec.	24 sec.
Power 1(P-10) (approx. 10% power)	6 sec.	26 sec.
Power 0(P-0) (0% power)	0 sec.	32 sec.

Note: The ON/OFF time ratio does not correspond with the percentage of microwave power, because approx. 2 seconds are needed for heating of the magnetron filament.



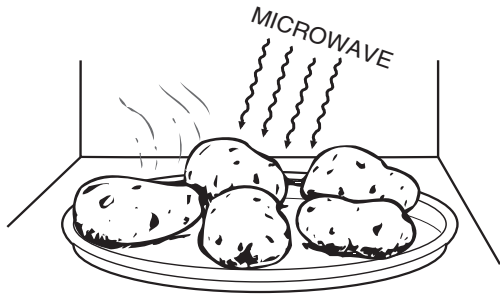
## SENSOR COOKING CONDITION

Using the SENSOR function, food is cooked without figuring time, power level or quantity. When the oven senses enough steam from the food, it relays the information to its microprocessor which will calculate the remaining cooking time and power level needed for best results. When the food is cooked, water vapor is developed. the sensor "senses" the vapor and its resistance increase gradually. When the resistance reaches the value set according to the menu, supplementary cooking is started.

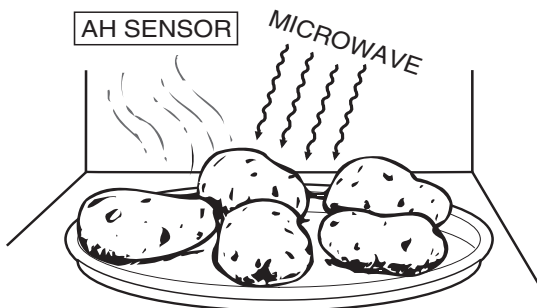
The time of supplementary cooking is determined by experiment with each food category and inputted into the LSI. An example of how sensor works: (Potatoes)



1. Potatoes at room temperature. Vapor is emitted very slowly.



2. Heat Potatoes. Moisture and humidity is emitted very rapidly. You can smell the aroma as it cooks.



3. Sensor detects moisture and humidity and calculates cooking time and variable power.

### Cooking Sequence.

1. Touch one of the SENSOR pads (example REHEAT).

NOTE: The oven should not be operated on sensor immediately after plugging in the unit. Wait two minutes before cooking on SENSOR.

2. The coil of shut-off relay (RY-1) is energized, the turntable motor are turned on, but the power transformer is not turned on.
3. After about 16 seconds, the cook relay (RY-2) is energized. The power transformer is turned on, microwave energy is produced and first stage is started. The 16 seconds is the cooling time required to remove any vapor from the oven cavity and sensor.

NOTE: During this first stage, do not open the door or touch STOP/CLEAR pad.

4. When the sensor detects the vapor emitted from the food, the display switches over to the remaining cooking time and the timer counts down to zero. At this time, the door may be opened to stir, turn or season food.
5. When the timer reaches zero, an audible signal sounds. The shut-off relay and cook relay are de-energized and the power transformer, oven lamp, etc. are turned off.
6. Opening the door or touching the STOP/CLEAR pad, the time of the day will reappear on the display and the oven will revert to an OFF condition. When the timer reaches zero, an audible signal sounds.

**SCHEMATIC**

NOTE: CONDITION OF OVEN

1. DOOR CLOSED
2. CLOCK APPEARS ON DISPLAY

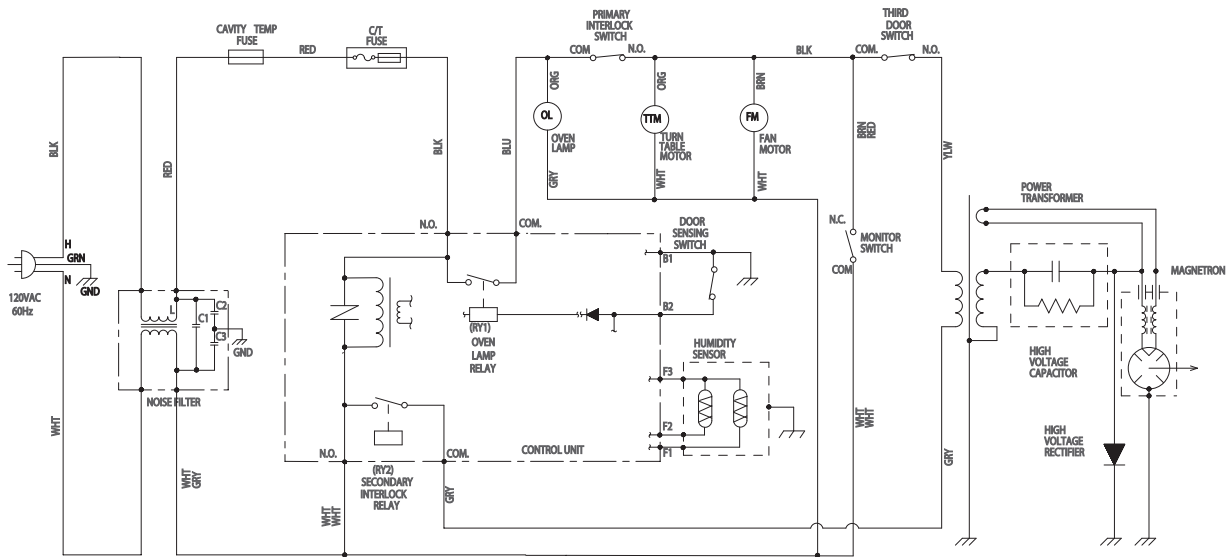


Figure O-1 Oven Schematic - Off Condition

**SCHEMATIC**

NOTE: CONDITION OF OVEN

1. DOOR CLOSED
2. COOKING TIME PROGRAMMED
3. VARIABLE COOKING CONTROL "HIGH"
4. "START" PAD TOUCHED

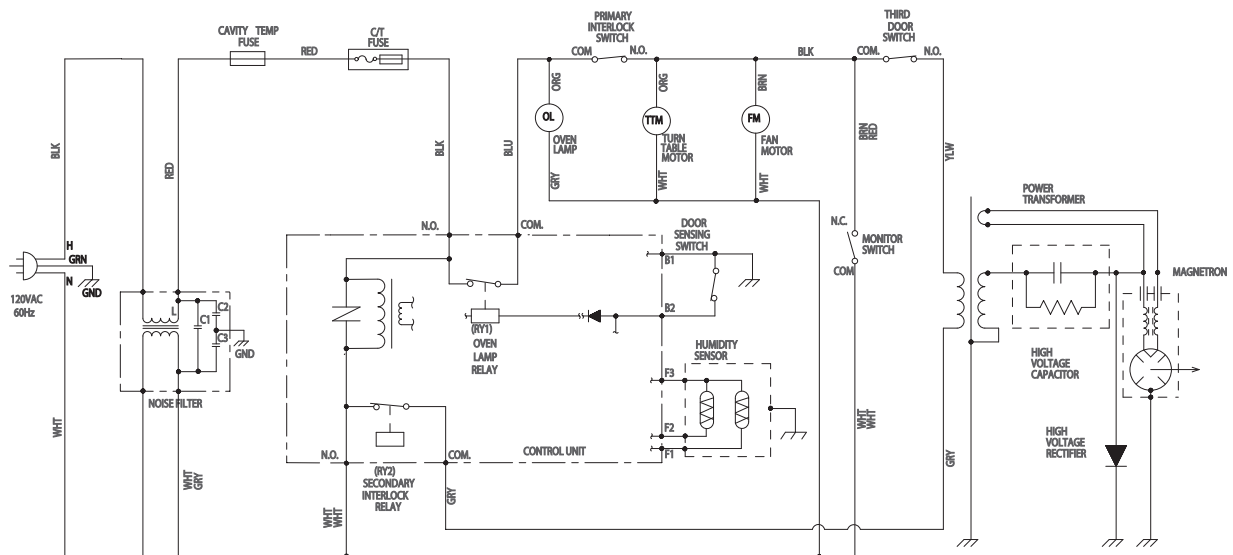


Figure O-2 Oven Schematic - Cooking Condition

## DOOR OPEN MECHANISM

The door is opened by pushing the open button on the control panel, refer to the Figure D-1. When the open button is pushed, the open button pushes up the switch lever, and then the switch lever pushes up the latch head. The latch heads are moved upward and released from latch hook. Now the door will open.

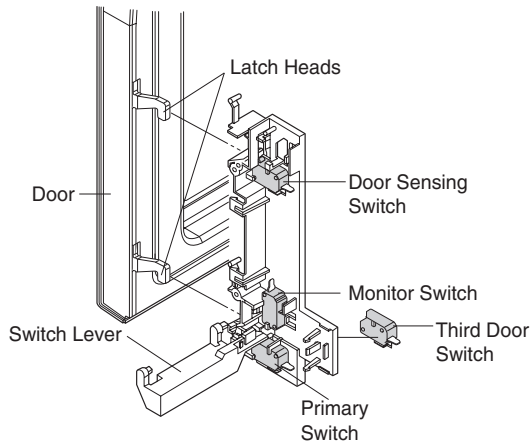


Figure D-1. Door Open Mechanism

## PRIMARY SWITCH, THIRD DOOR SWITCH & DOOR SENSING SWITCH

The primary switch and third door switch mounted parallel to each other horizontally in the lower positions of the latch hook, the door sensing switch is mounted horizontally in the upper position of the latch hook. They are activated by the latch head on the door. When the door is opened, the switches interrupt the power to all high voltage components, except the oven lamp. A cook cycle cannot take place until the door is firmly closed thereby activating all interlock switches. The secondary interlock system consists of the door sensing switch and the secondary interlock relay located on the control circuit board.

## MONITOR SWITCH

The monitor switch is activated (the contacts opened) by the latch head on the door while the door is closed. The switch is intended to render the oven inoperative, by means of blowing the C/T fuse, when the contacts of the secondary interlock relay (RY2) and primary interlock switch fail to open when the door is opened.

### Functions:

1. When the door is opened, the monitor switch contact close (to the ON condition) due to their being normally closed. At this time the secondary interlock relay, primary switch and third door switch are in the OFF condition (contacts open) due to their being normally open contact switches.
2. As the door goes to a closed position, the monitor switch contacts are first opened and then the door sensing switch, primary switch and third door switch contacts close. (On opening the door, each of these switches operate inversely.)
3. If the door is opened, and the secondary interlock relay (RY2) and primary interlock switch contacts fail to open, the C/T fuse blows simultaneously with closing of the monitor switch contacts.

**CAUTION:** BEFORE REPLACING A BLOWN C/T FUSE TEST THE DOOR SENSING SWITCH, SECONDARY INTERLOCK RELAY (RY2), RELAY (RY1), PRIMARY/THIRD DOOR INTERLOCK SWITCH AND MONITOR SWITCH FOR PROPER OPERATION. (REFER TO CHAPTER "TEST PROCEDURE").

**NOTE:** C/T FUSE AND MONITOR SWITCH ARE REPLACED AS AN ASSEMBLY.

## TURNTABLE MOTOR

The turntable motor rotates the turntable located on the bottom of the oven cavity, so that the foods on the turntable cook evenly during cooking. The turntable may turn in either direction.

## COOLING FAN MOTOR

The cooling fan motor drives a blade which draws external cool air. This cool air is directed through the air vanes surrounding the magnetron and cools the magnetron. This air is channelled through the oven cavity to remove steam and vapors given off from the heating foods. It is then exhausted through the exhausting air vents at the oven cavity.

## MONITOR FUSE

1. The monitor fuse blows when the contacts (COM-NO) of the primary switch remain closed with the oven door open and when the monitor switch closes.
2. If the wire harness or electrical components are short-circuited, this monitor fuse blows to prevent an electric shock or fire hazard.

## CAVITY TEMPERATURE FUSE

The cavity temperature fuse located on the top of the oven cavity, is designed to prevent damage to the oven by fire. If the food load is overcooked, by either error in cook time or defect in the control unit, the cavity temperature fuse will open. Under normal operation, the cavity temperature fuse remains closed. However, when abnormally high temperatures are reached within the oven cavity, the cavity temperature fuse will open at 302°F(150°C) causing the oven to shut down.

**NOTE:** This is fuse. It does not reset.

## C/T TEMPERATURE FUSE

The C/T fuse located near the magnetron is designed to prevent damage to the magnetron if an over heated condition develops in the tube due to cooling fan failure, obstructed air guide, dirty or blocked air intake, etc.

Under normal operation, the C/T fuse remains closed. However, when abnormally high temperatures are reached within the magnetron, the C/T fuse will open at 302°F(150°C) causing the oven to shut down.

1. The C/T fuse blows when the contacts (COM-NO) of the secondary interlock relay (RY2) and primary interlock switch remain closed with the oven door open and when the monitor switch closes.
2. If the wire harness or electrical components are short-circuited, this monitor fuse blows to prevent an electric shock or fire hazard.

**NOTE:** This is fuse. It does not reset

## TROUBLESHOOTING GUIDE

**Never touch any part in the circuit with your hand or an uninsulated tool while the power supply is connected.**

When troubleshooting the microwave oven, it is helpful to follow the Sequence of Operation in performing the checks. Many of the possible causes of trouble will require that a specific test be performed. These tests are given a procedure letter which will be found in the "Test Procedure" section.

**IMPORTANT:** If the oven becomes inoperative because of a blown C/T fuse, check the monitor switch, relay (RY1) secondary interlock relay (RY2), door sensing switch and primary interlock switch before replacing the C/T fuse. If the C/T fuse is replaced, the monitor switch must also be replaced. Use part FFS-BA019/KIT as an assembly.

**IMPORTANT:** Whenever troubleshooting is performed with the power supply cord disconnected. It may in, some cases, be necessary to connect the power supply cord after the outer case has been removed, in this event:

1. Disconnect the power supply cord, and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Disconnect the leads to the primary of the power transformer.
5. Ensure that the leads remain isolated from other components and oven chassis by using insulation tape.
6. After that procedure, reconnect the power supply cord.

**When the testing is completed**

1. Disconnect the power supply cord, and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Reconnect the leads to the primary of the power transformer.
5. Reinstall the outer case (cabinet).
6. Reconnect the power supply cord after the outer case is installed.
7. Run the oven and check all functions.

CK = Check / RE = Replace

TEST PROCEDURE		RE	RE	A	B	C	D	E	E	F	F	G	H	RE	RE	CK	I	CK	CK	CK	J	K	L	M	N
POSSIBLE CAUSE AND DEFECTIVE PARTS		SHORT IN POWER CORD	SHORT OR OPENED WIRING	MAGNETRON	POWER TRANSFORMER	H.V. RECTIFIER ASSEMBLY	HIGH VOLTAGE CAPACITOR	CAVITY TEMPERATURE FUSE	C/T FUSE	PRIMARY OR DOOR SENSING SWITCH	SECONDARY INTERLOCK SYSTEM	MONITOR SWITCH	MONITOR FUSE	OVEN LAMP OR SOCKET	COOLING FAN MOTOR	TURNTABLE MOTOR	TOUCH CONTROL PANEL	WRONG OPERATION	LOW VOLTAGE	DIRTY OVEN CAVITY	KEY UNIT	RELAY (RY1)	AH SENSOR	NOISE FILTER	
CONDITION	PROBLEM																								
OFF CONDITION	Home fuse or circuit breaker blows when power cord is plugged into wall receptacle	○	○							○		○					○								
	Monitor fuse blows when power cord is plugged into wall receptacle.		○					○	○				○				○		○				○		
	All letters and indicators do not appear in display when power cord is first plugged into wall outlet.		○							○							○		○		○		○		
	Display does not operate properly when STOP/CLEAR key is touched. (Buzzer should sound and ":" or time of day should appear in display.)		○					○	○	○			○	○			○					○		○	
	Oven lamp does not light when door is opened.									○												○			
COOKING CONDITION	Oven lamp does not go out when door is closed.		○								○				○	○									
	Oven lamp lights but fan motor and turntable motor do not operate.		○							○	○						○	○			○	○			
	Oven does not go into cook cycle when START pad is touched		○	○	○	○	○			○							○		○						
	Oven seems to be operating but little or no heat is produced in oven load. (Food incompletely cooked or not cooked at all at end of cook cycle.)		○													○		○	○	○					
	Oven goes into a cook cycle but extremely uneven heating is produced in oven load (food).									○							○								
	Oven does not cook properly when programmed for Cooking Power 5 mode. (Operates properly on Cooking Power 10 (HIGH) mode.)																○	○							
	Oven goes into COMPU DEFROST but food is not defrosted well.																○	○							
SENSOR COOKING CONDITION	AH sensor does not end during sensor cooking condition. (Oven does not shut off after a cup of water is boiling by sensor cooking)																					○			
	Oven stops at 16 sec. after starting																					○			

## TEST PROCEDURES

PROCEDURE LETTER	COMPONENT TEST
<b>A</b>	<p><b><u>MAGNETRON ASSEMBLY TEST</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. To test for an open filament, isolate the magnetron from the high voltage circuit. A continuity check across the magnetron filament leads should indicate less than 1 ohm.</li> <li>5. To test for a shorted magnetron, connect the ohmmeter leads between the magnetron filament leads and chassis ground. This test should indicate an infinite resistance. If there is little or no resistance the magnetron is grounded and must be replaced.</li> <li>6. Reconnect all leads removed from components during testing.</li> <li>7. Reinstall the outer case (cabinet).</li> <li>8. Reconnect the power supply cord after the outer case is installed.</li> <li>9. Run the oven and check all functions.</li> </ol> <p><b><u>MICROWAVE OUTPUT POWER</u></b></p> <p>The following test procedure should be carried out with the microwave oven in a fully assembled condition (outer case fitted).</p> <p>HIGH VOLTAGES ARE PRESENT DURING THE COOK CYCLE, SO EXTREME CAUTION SHOULD BE OBSERVED.</p> <p>Power output of the magnetron can be measured by performing a water temperature rise test. This test should only be used if above tests do not indicate a faulty magnetron and there is no defect in the following components or wiring: silicon rectifier, high voltage capacitor and power transformer. This test will require a 16 ounce (453cc) measuring cup and an accurate mercury thermometer or thermocouple type temperature tester. For accurate results, the following procedure must be followed carefully:</p> <ol style="list-style-type: none"> <li>1. Fill the measuring cup with 16 oz. (453cc) of tap water and measure the temperature of the water with a thermometer or thermocouple temperature tester. Stir the thermometer or thermocouple through the water until the temperature stabilizes. Record the temperature of the water.</li> <li>2. Place the cup of water in the oven. Operate oven at POWER 10(HIGH) selecting more than 60 seconds cook time. Allow the water to heat for 60 seconds, measuring with a stop watch, second hand of a watch or the digital read-out countdown.</li> <li>3. Remove the cup from the oven and again measure the temperature, making sure to stir the thermometer or thermocouple through the water until the maximum temperature is recorded.</li> <li>4. Subtract the cold water temperature from the hot water temperature. The normal result should be 38 to 78°F(21 to 42.6°C) rise in temperature. If the water temperatures are accurately measured and tested for the required time period the test results will indicate if the magnetron tube has low power output (low rise in water temperature) which would extend cooking time or high power output (high rise in water temperature) which would reduce cooking time. Because cooking time can be adjusted to compensate for power output, the magnetron tube assembly should be replaced only if the water temperature rise test indicates a power output well beyond the normal limits. The test is only accurate if the power supply line voltage is 120 volts and the oven cavity is clean.</li> </ol>
<b>B</b>	<p><b><u>POWER TRANSFORMER TEST</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. Disconnect the primary input terminals and measure the resistance of the transformer with an ohmmeter. Check for continuity of the coils with an ohmmeter. On the R x 1 scale, the resistance of the primary coil should be less than 1 ohm and the resistance of the high voltage coil should be approximately 90 ohms; the resistance of the filament coil should be less than 1 ohm.</li> <li>5. Reconnect all leads removed from components during testing.</li> <li>6. Reinstall the outer case (cabinet).</li> <li>7. Reconnect the power supply cord after the outer case is installed.</li> <li>8. Run the oven and check all functions.</li> </ol> <p>(HIGH VOLTAGES ARE PRESENT AT THE HIGH VOLTAGE TERMINAL, SO DO NOT ATTEMPT TO MEASURE THE FILAMENT AND HIGH VOLTAGE.)</p>



## TEST PROCEDURES

PROCEDURE LETTER	COMPONENT TEST
<b>C</b>	<p><b><u>HIGH VOLTAGE RECTIFIER TEST</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. Isolate the rectifier from the circuit. Using the highest ohm scale of the meter, read the resistance across the terminals and observe, reverse the leads to the rectifier terminals and observe meter reading. If a short is indicated in both directions, or if an infinite resistance is read in both directions, the rectifier is probably defective and should be replaced.</li> <li>5. Reconnect all leads removed from components during testing.</li> <li>6. Reinstall the outer case (cabinet).</li> <li>7. Reconnect the power supply cord after the outer case is installed.</li> <li>8. Run the oven and check all functions.</li> </ol> <p><b>NOTE: Be sure to use an ohmmeter that will supply a forward bias voltage of more than 6.3 volts.</b></p>
<b>D</b>	<p><b><u>HIGH VOLTAGE CAPACITOR TEST</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. If the capacitor is open, no high voltage will be available to the magnetron. Disconnect input leads and check for short or open between the terminals using an ohmmeter. Checking with a high ohm scale, if the high voltage capacitor is normal, the meter will indicate continuity for a short time and should indicate an open circuit once the capacitor is charged. If the above is not the case, check the capacitor with an ohmmeter to see if it is shorted between either of the terminals and case. If it is shorted, replace the capacitor.</li> <li>5. Reconnect all leads removed from components during testing.</li> <li>6. Reinstall the outer case (cabinet).</li> <li>7. Reconnect the power supply cord after the outer case is installed.</li> <li>8. Run the oven and check all functions.</li> </ol>
<b>E</b>	<p><b><u>CAVITY TEMPERATURE FUSE TEST</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. A continuity check across the cavity temperature fuse terminals should indicate a closed circuit unless the temperature of the cavity temperature fuse reaches approximately 302°F(150°C). An open cavity temperature fuse indicates overheating of the oven, exchange the cavity temperature fuse and check inside of oven cavity and for improper setting of cooking time or operation of control unit. Check for restricted air flow through the vent holes of the oven cavity, especially the cooling fan and air guide.</li> <li>5. Reconnect all leads removed from components during testing.</li> <li>6. Reinstall the outer case (cabinet).</li> <li>7. Reconnect the power supply cord after the outer case is installed.</li> <li>8. Run the oven and check all functions.</li> </ol> <p><b><u>C/T FUSE TEST</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. A continuity check across the C/T fuse terminals should indicate a closed circuit unless the temperature of the C/T fuse reaches approximately 302°F(150°C). An open C/T fuse indicates overheating of the magnetron. Check for restricted air flow to the magnetron, especially the cooling fan air guide.</li> </ol> <p><b>CAUTION: IF THE TEMPERATURE FUSE INDICATES AN OPEN CIRCUIT AT ROOM TEMPERATURE, REPLACE TEMPERATURE FUSE.</b></p>



## TEST PROCEDURES

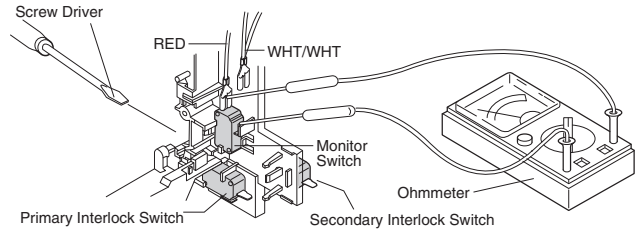
PROCEDURE LETTER	COMPONENT TEST
	<p>5. If the C/T fuse is blown when the door is opened, check the secondary interlock relay, primary interlock switch and monitor switch according to the "TEST PROCEDURE" for those switches before replacing the blown monitor fuse.</p> <p>CAUTION: BEFORE REPLACING A BLOWN C/T FUSE, TEST THE SECONDARY INTERLOCK RELAY, PRIMARY INTERLOCK SWITCH, DOOR SENSING SWITCH AND MONITOR SWITCH FOR PROPER OPERATION.</p> <p>If the C/T fuse is blown by improper switch operation, the C/T fuse and monitor switch must be replaced with "C/T fuse and monitor switch assembly" part number FFS-BA019/KIT, even if the monitor switch operates normally. The C/T fuse and monitor switch assembly is comprised of a 20 ampere fuse and switch.</p> <p>6. Reconnect all leads removed from components during testing.</p> <p>7. Reinstall the outer case (cabinet).</p> <p>8. Reconnect the power supply cord after the outer case is installed.</p> <p>9. Run the oven and check all functions.</p>
<b>F</b>	<p><b><u>PRIMARY AND THIRD DOOR SWITCH TEST</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. Isolate the switch and connect the ohmmeter to the common (COM.) and normally open (NO) terminal of the switch. The meter should indicate an open circuit with the door open and a closed circuit with the door closed. If improper operation is indicated, replace the third door interlock switch.</li> <li>5. Reconnect all leads removed from components during testing.</li> <li>6. Reinstall the outer case (cabinet).</li> <li>7. Reconnect the power supply cord after the outer case is installed.</li> <li>8. Run the oven and check all functions.</li> </ol> <p><b><u>SECONDARY INTERLOCK SYSTEM TEST</u></b></p> <p><b><u>DOOR SENSING SWITCH</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. Isolate the switch and connect the ohmmeter to the common (COM.) and normally open (NO) terminal of the switch. The meter should indicate an open circuit with the door open and a closed circuit with the door closed. If improper operation is indicated, replace the door sensing switch.</li> <li>5. Reconnect all leads removed from components during testing.</li> <li>6. Reinstall the outer case (cabinet).</li> <li>7. Reconnect the power supply cord after the outer case is installed.</li> <li>8. Run the oven and check all functions.</li> </ol> <p>NOTE: If the door sensing switch contacts fail in the open position and the door is closed, the cooling fan, turntable and oven light will be activated by RY1.</p> <p><b><u>SECONDARY INTERLOCK RELAY (RY2)</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> <li>3. Discharge high voltage capacitor.</li> <li>4. Disconnect two (2) wire leads from the male tab terminals of the Secondary Interlock Relay. Check the state of the relay contacts using a ohmmeter. The relay contacts should be open. If the relay contacts are closed, replace the circuit board entirely or the relay itself.</li> <li>5. Reconnect all leads removed from components during testing.</li> <li>6. Reinstall the outer case (cabinet).</li> <li>7. Reconnect the power supply cord after the outer case is installed.</li> <li>8. Run the oven and check all functions.</li> </ol>
<b>G</b>	<p><b><u>MONITOR SWITCH TEST</u></b></p> <ol style="list-style-type: none"> <li>1. Disconnect the power supply cord, and then remove outer case.</li> <li>2. Open the door and block it open.</li> </ol>

## TEST PROCEDURES

### PROCEDURE LETTER

### COMPONENT TEST

3. Discharge high voltage capacitor.
4. Before performing this test, make sure that the primary switch is operating properly, according to the above Switch Test Procedure. Disconnect the wire lead from the monitor switch (COM) terminal. Check the monitor switch operation by using the ohmmeter as follows. When the door is open, the meter should indicate a closed circuit. When the monitor switch actuator is pushed by a screw driver through the lower latch hole on the front plate of the oven cavity with the door opened (in this condition the plunger of the monitor switch is pushed in), the meter should indicate an open circuit. If improper operation is indicated, the switch may be defective. After testing the monitor switch, reconnect the wire lead to the monitor switch (COM) terminal and check the continuity of the monitor circuit.
5. Reconnect all leads removed from components during testing.
6. Reinstall the outer case (cabinet).
7. Reconnect the power supply cord after the outer case is installed.
8. Run the oven and check all functions.



### H

#### **BLOWN MONITOR FUSE TEST**

1. Disconnect the power supply cord, and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. If the monitor fuse is blown when the door is opened, check the primary switch and monitor switch according to the "TEST PROCEDURE" for those switches before replacing the blown monitor fuse.

**CAUTION: BEFORE REPLACING A BLOWN MONITOR FUSE, TEST THE PRIMARY SWITCH AND MONITOR SWITCH FOR PROPER OPERATION.**

If the monitor fuse is blown by improper switch operation, the monitor fuse and monitor switch must be replaced with "monitor fuse and monitor switch assembly" part number FFS-BA016/KIT, even if the monitor switch operates normally. The monitor fuse and monitor switch assembly is comprised of a 20 ampere fuse and switch.

5. Reconnect all leads removed from components during testing.
6. Reinstall the outer case (cabinet).
7. Reconnect the power supply cord after the outer case is installed.
8. Run the oven and check all functions.

### I

#### **TOUCH CONTROL/TOUCH GLASS TEST**

1. Key Unit.

Please note that key unit is projected capacitive touch technology. Touching the keyglass surface changes a key pad sensor's local electric field to activate a key action. The amount of finger flesh's needed to trigger key activation is ~10mm diameter surface contact to the glass surface. You should not press hard to activate a key; only a light touch is needed to change the pad's local electric field.

- a) Run the oven and check all functions.

The following symptoms indicate a defective key unit.

- b) When lightly touching a fingertip to any pad and one or more keys do not respond.
- c) When lightly touching a fingertip to any pad and only nearby keys respond.
- d) When any pad only responds when touch with excessive flesh like a large thumb (more than 20mm diameter of surface contact to the glass surface).

2. Control Unit

The following symptoms indicate a defective control unit.

- 2-1 In connection with pads.

- a) when touch any keypad and there is no key response. Check if key cable is unplugged between control unit and key unit. Check if key cable end is fully seating into the key unit's connector.

## TEST PROCEDURES

PROCEDURE LETTER	COMPONENT TEST
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- 2-2 In connection with indicators
  - a) At a certain digit, all or some segments do not light up.
  - b) At a certain digit, brightness is low.
  - c) Only one indicator does not light.
  - d) The corresponding segments of all digits do not light up; or they continue to light up.
  - e) Wrong figure appears.
  - f) A certain group of indicators do not light up.
  - g) The figure of all digits flicker.
- 2-3 Other possible problems caused by defective control unit.
  - a) Buzzer does not sound or continues to sound.
  - b) Clock does not operate properly.
  - c) Cooking is not possible.
- 3. If the Key unit or the Control unit is defective.
  - 1) Disconnect the power supply cord, and then remove outer case.
  - 2) Open the door and block it open.
  - 3) Discharge high voltage capacitor.
  - 4) Replace the Control unit assembly.
  - 5) Reconnect all leads removed from components during testing.
  - 6) Re-install the outer case (cabinet).
  - 7) Reconnect the power supply cord after the outer case is installed.
  - 8) Run the oven and check all functions.

## TEST PROCEDURES

PROCEDURE LETTER	COMPONENT TEST									
J	<p><b>RELAY TEST</b></p> <ol style="list-style-type: none"><li>1. Disconnect the power supply cord, and then remove outer case.</li><li>2. Open the door and block it open.</li><li>3. Discharge high voltage capacitor.</li><li>4. Disconnect the leads to the primary of the power transformer.</li><li>5. Ensure that these leads remain isolated from other components and oven chassis by using insulation tape.</li><li>6. After that procedure, re-connect the power supply cord.</li><li>7. Remove the outer case and check voltage between Pin No. 1 of the 2 pin connector (A) and the common terminal of the relay RY1 on the control unit with an A.C. voltmeter. The meter should indicate 120 volts, if not check oven circuit.</li></ol> <p>RY1 and RY2 Relay Test These relays are operated by D.C. voltage Check voltage at the relay coil with a D.C. voltmeter during the microwave cooking operation. DC. voltage indicated ..... Defective relay. DC. voltage not indicated ..... Check diode which is connected to the relay coil. If diode is good, control unit is defective.</p> <table><tr><th>RELAY SYMBOL</th><th>OPERATIONAL VOLTAGE</th><th>CONNECTED COMPONENTS</th></tr><tr><td>RY1</td><td>Approx. 24.0V D.C.</td><td>Oven lamp / Turntable motor / Cooling fan motor</td></tr><tr><td>RY2</td><td>Approx. 23.0V D.C.</td><td>Power transformer</td></tr></table> <ol style="list-style-type: none"><li>8. Disconnect the power supply cord, and then remove outer case.</li><li>9. Open the door and block it open.</li><li>10. Discharge high voltage capacitor.</li><li>11. Reconnect all leads removed from components during testing.</li><li>12. Re-install the outer case (cabinet).</li><li>13. Reconnect the power supply cord after the outer case is installed.</li><li>14. Run the oven and check all functions.</li></ol>	RELAY SYMBOL	OPERATIONAL VOLTAGE	CONNECTED COMPONENTS	RY1	Approx. 24.0V D.C.	Oven lamp / Turntable motor / Cooling fan motor	RY2	Approx. 23.0V D.C.	Power transformer
RELAY SYMBOL	OPERATIONAL VOLTAGE	CONNECTED COMPONENTS								
RY1	Approx. 24.0V D.C.	Oven lamp / Turntable motor / Cooling fan motor								
RY2	Approx. 23.0V D.C.	Power transformer								

## K

### COMPU DEFROST TEST

**WARNING : The oven should be fully assembled before following procedure.**

- (1) Place one cup of water in the center of the turntable tray in the oven cavity.
- (2) Close the door, touch the Steaks/chops (for 0.5lbs) and two seconds later the compu defrost starts.

(3) The oven is in Compu Defrost cooking condition.

(4) The oven will operate as follows

WEIGHT	1ST STAGE		2ND STAGE	
	LEVEL	TIME	LEVEL	TIME
0.5lb	70%	30sec.	40%	15sec.

- (5) If improper operation is indicated, the control unit is probably defective and should be checked.

## TEST PROCEDURES

PROCEDURE LETTER	COMPONENT TEST
L	<p><b>AH SENSOR TEST</b></p> <p><b>Checking the initial sensor cooking condition</b></p> <p><b>Warning:</b> The oven should be fully assembled before following procedure.</p> <ol style="list-style-type: none"> <li>1) The oven should be plugged in at least two minutes before sensor cooking.</li> <li>2) Room temperature should not exceed 95°F(35°C).</li> <li>3) The unit should not be installed in any area where heat and steam are generated. The unit should not be installed for example, next to conventional surface unit. Refer to the "INSTALLATION INSTRUCTIONS" of the operational manual.</li> <li>4) Exhaust vents are provided on the back of the unit for proper cooling and air flow in the cavity. To permit adequate ventilation, be sure to install so as not to block these vents. There should be some space for air circulation.</li> <li>5) Be sure the exterior of the cooking container and the interior of the oven are dry. Wipe off any moisture with dry cloth or paper towel.</li> <li>6) The Sensor works with food at normal storage temperature. For example, chicken pieces would be at refrigerator temperature and canned soup at room temperature.</li> <li>7) Avoid using aerosol sprays or cleaning solvents near the oven while using Sensor settings. The sensor will detect the vapor given off by the spray and turn off before food is properly cooked.</li> <li>8) If the sensor has not detected the vapor of the food, ERROR will appear and the oven will shut off.</li> </ol> <p><b>Water load cooking test</b></p> <p><b>Warning:</b> The oven should be fully assembled before following procedure.</p> <p>Make sure the oven has been plugged in at least two minutes before checking sensor cook operation. The cabinet should be installed and screws tightened.</p> <ol style="list-style-type: none"> <li>1) The oven should be plugged in at least two minutes before sensor cooking</li> <li>2) Fill approximately 200 milliliters (7.2 oz) of tap water in 1000 milliliters measuring cup.</li> <li>3) Place the container on the center of tray in the oven cavity.</li> <li>4) Close the door.</li> <li>5) Touch the STOP/CLEAR pad once, clock pad once, power level pad twice, start pad once, "1" pad once and "3" pad once. Now, the oven is in the sensor cooking condition and "TEST", "SENSOR" and "COOK" will appear in the display.</li> <li>6) The oven will operate for the first 16 seconds, without generating microwave energy.</li> </ol> <p>NOTE: ERROR will appear if the door is opened or STOP/CLEAR pad is touched during the first stage of sensor cooking.</p> <ol style="list-style-type: none"> <li>7) After approximately 16 seconds, microwave energy is produced.</li> </ol> <p>If ERROR is displayed, replace the AH sensor or check the control unit, refer to explanation below. If the oven stops after 5 minutes and ERROR is displayed, check the parts except for the AH sensor.</p>
<p><b>TESTING METHOD FOR AH SENSOR AND /OR CONTROL UNIT</b></p> <p>To determine if the sensor is defective, the simplest method is to replace it with a new replacement sensor.</p> <ol style="list-style-type: none"> <li>1) Disconnect the power supply cord, and then remove outer case.</li> <li>2) Open the door and block it open.</li> <li>3) Discharge high voltage capacitor.</li> <li>4) Remove the AH sensor.</li> <li>5) Install the new AH sensor.</li> <li>6) Reconnect all leads removed from components during testing.</li> <li>7) Re-install the outer case (cabinet)</li> <li>8) Reconnect the power supply cord after the outer case is installed.</li> <li>9) Reconnect the oven to the power supply and check the sensor cook operation as follows:             <ol style="list-style-type: none"> <li>9-1. Fill approximately 200 milliliters (7.2 oz) of tap water in a 1000 milliliter measuring cup.</li> <li>9-2. Place the container on the center of tray in the oven cavity.</li> <li>9-3. Close the door.</li> <li>9-4. Touch the clock pad once, power level pad twice, start pad once, "1" pad once and "3" pad once.</li> <li>9-5. The control panel is in automatic sensor operation.</li> <li>9-6. The display will start to count down the remaining cooking time, and the oven will turn off automatically after the water is boiling (bubbling).</li> </ol> </li> </ol> <p>If new sensor does not operate properly, the problem is with the control unit, and refer to explanation</p>	

## TEST PROCEDURES

### PROCEDURE LETTER

### COMPONENT TEST

#### CHECKING CONTROL UNIT

- (1) Disconnect the power supply cord, and then remove outer case.
- (2) Open the door and block it open.
- (3) Discharge high voltage capacitor.
- (4) Disconnect the sensor connector that is mounted to control panel.
- (5) Then connect the dummy resistor circuit (see fig.) to the sensor connector of control panel.
- (6) Disconnect the leads to the primary of power transformer.
- (7) Ensure that these leads remain isolated from other components and oven chassis by using insulation tape.
- (8) After that procedure, re-connect the power supply cord.
- (9) Check the sensor cook operation proceed as follows:
  - 9-1 Touch clock pad once, power level pad twice, start pad once, "1" pad once and "3" pad once.
  - 9-2 The control panel is in the sensor cooking operation.
  - 9-3 After approximately 25 seconds, push plunger of select switch for more than 3 seconds.  
This condition is same as judgement by AH sensor.
  - 9-4 After approximately 3 seconds, the display shows "xx.xx" which is remaining cooking time, and the display count down.

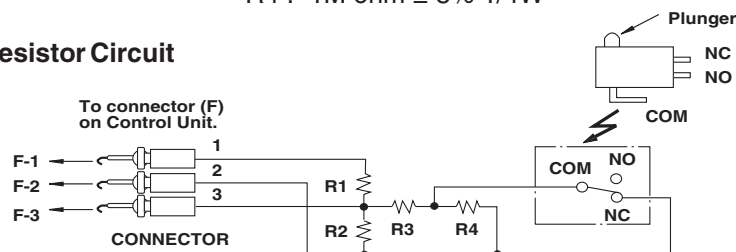
If the above is not the case, the control unit is probably defective.  
If the above is proper, the AH sensor is probably defective.
- (10) Disconnect the power supply cord, and then remove outer case.
- (11) Open the door and block it open.
- (12) Discharge high voltage capacitor.
- (13) Reconnect the sensor connector that is mounted to control panel.
- (14) Carry out the necessary repair.
- (15) Reconnect all leads removed from components during testing and repairing.
- (16) Re-install the outer case (cabinet)
- (17) Reconnect the power supply cord after the outer case is installed. Run the oven and check all functions
- (18) Carry out the "water load cooking test" again and ensure that the oven work properly.

R1,R2 : 22 ohm  $\pm$  1% 1/2W

R3 : 10k ohm  $\pm$  5% 1/4W

R4 : 1M ohm  $\pm$  5% 1/4W

#### Sensor Dummy Resistor Circuit



## TEST PROCEDURES

### PROCEDURE LETTER

### COMPONENT TEST

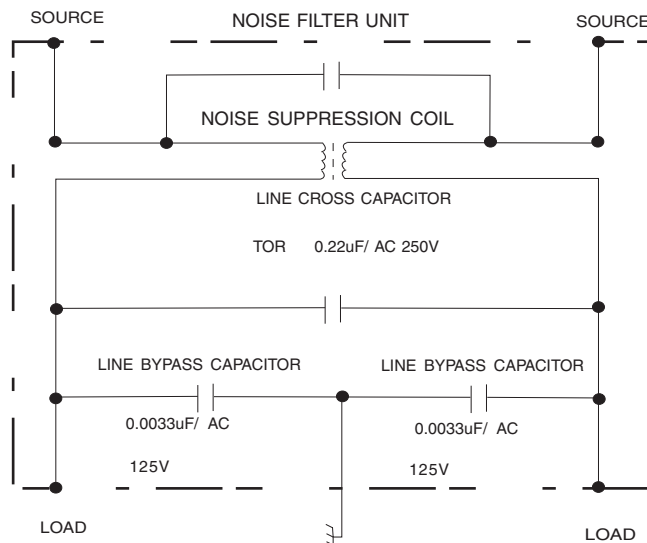
**M****NOISE FILTER TEST**

1. Disconnect the power supply cord, and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Disconnect the leads to the primary of the power transformer.
5. Using an ohm-meter, check between the terminals as described in the following table

MEASURING POINT	INDICATION OF OHM-METER
Between N and H	Open Circuit
Between terminal N and LOAD	Short Circuit
Between terminal H and LOAD	Short Circuit

If incorrect readings are obtained, replace the noise filter.

6. Reconnect all leads removed from components during testing.
7. Re-install the outer case (cabinet).
8. Reconnect the power supply cord after the outer case is installed.
9. Run the oven and check all functions.

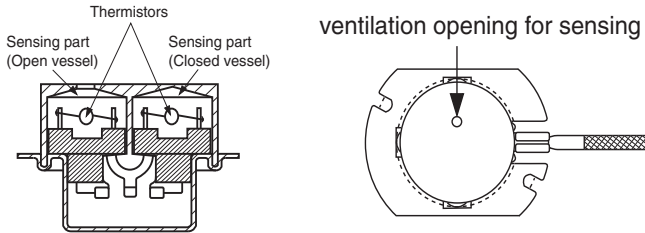




## ABSOLUTE HUMIDITY SENSOR CIRCUIT

### (1) Structure of Absolute Humidity Sensor

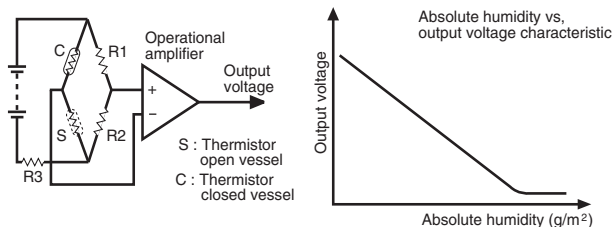
The absolute humidity sensor includes two thermistors as shown in the illustration. One thermistor is housed in the closed vessel filled with dry air while another in the open vessel. Each sensor is provided with the protective cover made of metal mesh to be protected from the external airflow.



### (2) Operational Principle of Absolute Humidity Sensor

The figure below shows the basic structure of an absolute humidity sensor. A bridge circuit is formed by two thermistors and two resistors (R1 and R2). The output of the bridge circuit is to be amplified by the operational amplifier.

Each thermistor is supplied with a current to keep it heated at about 150°C (302°F), the resultant heat is dissipated in the air and if the two thermistors are placed in different degrees of heat conductivity leading to a potential difference between them causing an output voltage from the bridge circuit, the intensity of which is increased as the absolute humidity of the air increases. Since the output is very minute, it is amplified by the operational amplifier.



### (3) Detector circuit of Absolute Humidity Sensor circuit

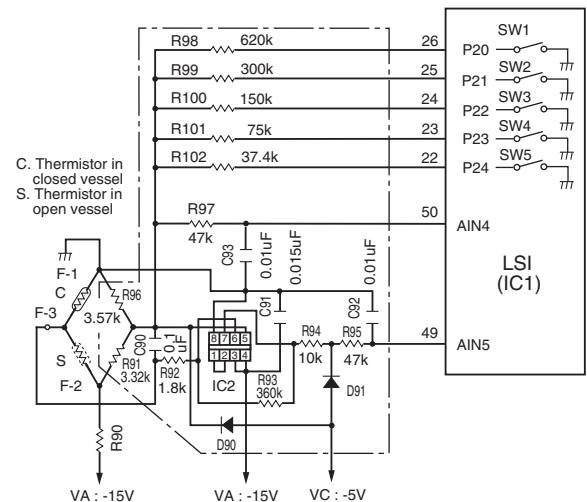
This detector circuit is used to detect the output voltage of the absolute humidity circuit to allow the LSI to control sensor cooking of the unit. When the unit is set in the sensor cooking mode, 16 seconds clearing cycle occurs then the detector circuit starts to function and the LSI observes the initial voltage available at its AN1 terminal.

With this voltage given, the switches SW1 to SW5 in the LSI are turned on in such a way as to change the resistance values in parallel with R107 ~ R111 of IC2. Changing the resistance value results in that there is the same potential at both F-3 terminal of the absolute humidity sensor and AN0 terminal of the LSI. The voltage of AN1 terminal will indicate about 16 seconds about -2.50 V. This initial balancing is set up about 16 seconds after the unit is put in the Sensor Cooking mode.

As the sensor cooking proceeds, the food is heated to generate moisture by which the resistance balance of the bridge circuit is deviated to increase the voltage available at AN1 terminal of the LSI.

Then the LSI observes that the voltage at AN1 terminal and compares it with its initial value, and when the comparison rate reaches the preset value (fixed for each menu to be cooked), the LSI causes the unit to stop sensor cooking; thereafter, the unit goes in the next operation automatically. When the LSI starts to detect the initial voltage at AN1 terminal 16 seconds after the unit has been put in the Sensor Cooking mode, if it is not possible to balance of the bridge circuit due to disconnection of the absolute humidity sensor, ERROR will appear on the display and the cooking is stopped.

#### 1) Absolute humidity sensor circuit



## COMPONENT REPLACEMENT AND ADJUSTMENT PROCEDURE

### WARNING AGAINST HIGH VOLTAGE:

Microwave ovens contain circuitry capable of producing very high voltage and current, contact with following parts may result in severe, possibly fatal, electric shock.

(Example)

High Voltage Capacitor, Power Transformer, Magnetron, High Voltage Rectifier Assembly, High Voltage Harness etc..

**WARNING:** Avoid possible exposure to microwave energy. Please follow the instructions below before operating the oven.

1. Disconnect the power supply cord.
2. Make sure that a definite "click" can be heard when the microwave oven door is unlatched. (Hold the door in a closed position with one hand, then push the door open button with the other, this causes the latch leads to rise, it is then possible to hear a "click" as the door switches operate.)
3. Visually check the door and cavity face plate for damage (dents, cracks, signs of arcing etc.).

Carry out any remedial work that is necessary before operating the oven.

Do not operate the oven if any of the following conditions exist;

1. Door does not close firmly.
2. Door hinge, support or latch hook is damaged.
3. The door gasket or seal is damaged.
4. The door is bent or warped.
5. There are defective parts in the door interlock system.
6. There are defective parts in the microwave generating and transmission assembly.
7. There is visible damage to the oven.

Do not operate the oven:

1. Without the RF gasket (Magnetron).
2. If the wave guide or oven cavity are not intact.
3. If the door is not closed.
4. If the outer case (cabinet) is not fitted.

### WARNING FOR WIRING

**To prevent an electric shock, take the following precautions.**

1. Before wiring,
  - 1) Disconnect the power supply cord.
  - 2) Open the door block it open.
  - 3) Discharge the high voltage capacitor and wait for 60 seconds.
2. Don't let the wire leads touch to the following parts;
  - 1) High voltage parts:  
Magnetron, High voltage transformer, High voltage capacitor and High voltage rectifier assembly.
  - 2) Hot parts:  
Oven lamp, Magnetron, High voltage transformer and Oven cavity.

- 3) Sharp edge:  
Bottom plate, Oven cavity, Waveguide flange, Chassis support and other metallic plate.
- 4) Movable parts (to prevent a fault)  
Fan blade, Fan motor, Switch, Switch lever, Open button.
3. Do not catch the wire leads in the outer case cabinet.
4. Insert the positive lock connector until its pin is locked and make sure that the wire leads do not come off even if the wire leads are pulled.
5. To prevent an error function, connect the wire leads correctly, referring to the Pictorial Diagram.

Please refer to 'OVEN PARTS, CABINET PARTS, CONTROL PANEL PARTS, DOOR PARTS', when carrying out any of the following removal procedures:

### OUTER CASE REMOVAL

To remove the outer case, proceed as follows.

1. Disconnect the power supply cord.
2. Open the oven door and block it open.
3. Remove the two (2) screws from the lower portion of the rear cabinet using a T20H Torx type or GTXH20-100 screw driver.
4. Remove the remaining two (2) screws from rear and four (4) screws along the right side of outer case.
5. Slide the entire outer case back out about 1 inch (3 cm) to free it from retaining clips on the cavity face plate.
6. Lift entire outer case from the unit.

## TABLE OF CONTENTS

### General

Table of Contents .....	1
Precautions to be observed before and during Servicing .....	2
Before Servicing .....	2
Warning to Service Personnel .....	3
Microwave Measurement Procedure .....	4
Foreward .....	5
Specifications .....	6
General Information .....	6

### Cooking Conditions/Features

Description of Operating Sequence .....	8
Cooking Condition .....	8
Power Level P-0 to P-90 Cooking .....	8
Sensor Cooking Condition .....	9

### Schematics and Troubleshooting

Oven OFF Schematic Diagram .....	10
Oven Microwave Cooking Schematic Diagram .....	10
Description and Function of Components .....	11
Troubleshooting Guide .....	12

### Test Section

Test Procedure Chart .....	13
Magnetron Assembly Test .....	14
Power Transformer Test .....	14
High Voltage Rectifier Test .....	15
High Voltage Capacitor Test .....	15
Cavity Temperature Fuse Test .....	15
Magnetron Temperature Fuse Test .....	15
Primary and Third Door Switch Test .....	16
Secondary Interlock System Test .....	16
Monitor Switch Test .....	16
Blown Monitor Fuse Test .....	17
Touch Control/Touch Glass Test .....	17
Relay Test .....	19
Compu Defrost Test .....	19
AH Sensor Test .....	20
Testing Method for AH Sensor and/or Control Unit .....	20
Checking Control Unit .....	21
Noise Filter Test .....	22
Absolute Humidity Sensor Circuit .....	23

### Component Replacement and Adjustment Procedures

Outer Case Removal .....	24
Power Transformer Removal .....	25
High Voltage Rectifier and High Voltage Capacitor Removal .....	25
Magnetron Removal .....	25
Oven Lamp and Lamp Socket Removal .....	26
Positive Lock Connector (No-Case Type) Removal .....	26
Control Panel Assembly Removal .....	26
Turntable Motor Removal .....	26
Cooling Fan Motor Removal .....	27
AH Sensor Replacment .....	27
Door Sensing Switch/Primary Switch/Third Switch and Monitor Switch Removal .....	27
Door Sensing Switch/Primary Switch/Third Switch and Monitor Switch Adjustment .....	28
Door Replacement .....	28
Wiring Diagram - Pictorial .....	30

## OVEN LAMP AND LAMP SOCKET REMOVAL

1. Disconnect the power supply cord and remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Pull the wire leads from the oven lamp socket.
5. Remove the screw from the oven lamp socket.
6. Remove the oven lamp socket from the magnetron duct.
7. Remove the oven lamp from the socket by turning the

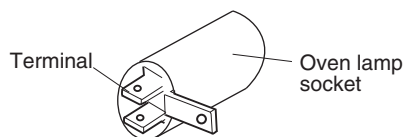


Figure C-1. Oven lamp socket

## POSITIVE LOCK® CONNECTOR (NO-CASE TYPE) REMOVAL

1. Disconnect the power supply cord, and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Push the lever of positive lock® connector.
5. Pull down on the positive lock® connector.

**CAUTION:** WHEN CONNECTING THE POSITIVE LOCK® CONNECTORS TO THE TERMINALS, CONNECT THE POSITIVE LOCK® SO THAT THE LEVER FACES YOU.

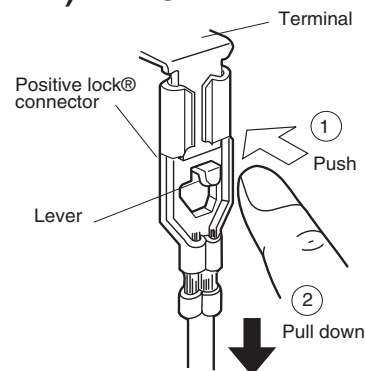


Figure C-2. Positive lock® connector

## CONTROL PANEL ASSEMBLY REMOVAL

1. Disconnect the power supply cord and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Disconnect the wire leads from panel components including the IC wire from CN-B on the Key PWB.
5. Remove the one (1) screw holding the control panel assembly to the oven cavity front plate (inside bottom).
6. Slide the control panel assembly upward and remove it.
7. Remove the 4 screws holding the Control Unit to the Touch Control Panel and carefully lift off.
8. Use reverse order to re-install new Control unit.

## TURNTABLE MOTOR REMOVAL

1. Disconnect the power supply cord.
2. Remove turntable and turntable support from oven cavity.
3. Lay the oven on it's backside. Remove the turntable motor cover by snipping off the material in four corners.
4. Where the corners have been snipped off bend corner areas flat. No sharp edges must be evident after removal of the turntable motor cover.
5. Disconnect wire leads from turntable motor. (See "Positive lock connector removal")
6. Remove one (1) screw holding turntable motor to oven cavity.
7. Now the turntable motor is free.
8. After replacement use the one (1) screw to fit the turntable motor cover.

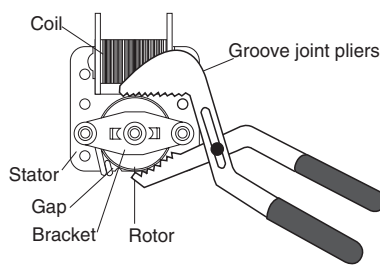
## COOLING FAN MOTOR REMOVAL

### REMOVAL

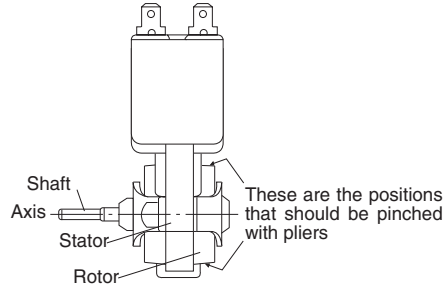
1. Disconnect the power supply cord and then remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Disconnect the wire leads from the fan motor.
5. Remove the two (2) screws holding the fan motor to the oven cavity back plate.
6. Remove the fan blade from the fan motor shaft according to the following procedure.
7. Hold the edge of the rotor of the fan motor by using a pair of groove joint pliers.

### CAUTION:

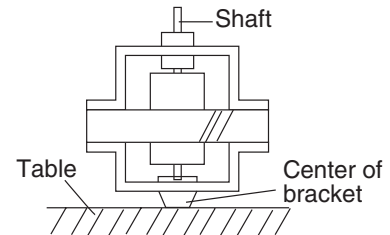
- \* **Make sure that no metal pieces enter the gap between the rotor and the stator of the fan motor because the rotor is easily shaven by pliers and metal pieces may be produced.**
  - \* **Do not touch the pliers to the coil of the fan motor because the coil may be cut or injured.**
  - \* **Do not disfigure the bracket by touching with the pliers.**
8. Remove the fan blade from the shaft of the fan motor by pulling and rotating the fan blade with your hand.
  9. Now, the fan blade and the fan motor will be free.



Rear View



Side View



### CAUTION:

- \* **Do not reuse the removed fan blade because the hole (for shaft) may be larger than normal.**

### INSTALLATION

1. Install the fan blade to the fan motor shaft according to the following procedure.
2. Hold the center of the bracket which supports the shaft of the fan motor on the flat table.
3. Apply the screw lock tight into the hole (for shaft) of the fan blade.
4. Install the fan blade to the shaft of fan motor by pushing the fan blade with a small, light weight, ball peen hammer or rubber mallet.

### CAUTION:

- \* **Do not hit the fan blade strongly when installed because the bracket may be disfigured.**
  - \* **Make sure that the fan blade rotates smooth after installation.**
  - \* **Make sure that the axis of the shaft is not slanted.**
5. Install the fan motor to the oven cavity back plate with the two (2) screws.
  6. Connect the wire leads to the fan motor, referring to the pictorial diagram.

Rear View

Side View

## AH SENSOR REPLACEMENT

### REMOVAL

1. Disconnect the power supply cord and remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Remove the two (2) screws holding the AH sensor to the sensor duct.
5. Disconnect the AH sensor harness from the connector CN-F on control unit.
6. AH sensor is now free

### RE-INSTALL

1. Insert the new AH sensor into the sensor duct.
2. Install two (2) screws to secure the AH sensor.
3. Route the AH sensor harness across the oven cavity top plate and through the large opening.
4. Connect the AH sensor harness to CN-F on control unit.
5. Re-install the outer case cabinet and check for proper operation.

## DOOR SENSING SWITCH/PRIMARY SWITCH/THIRD DOOR SWITCH AND MONITOR SWITCH REMOVAL

1. Disconnect the power supply cord and remove outer case.
2. Open the door and block it open.
3. Discharge high voltage capacitor.
4. Disconnect wire leads from the switches.
5. Remove two (2) screws holding latch hook to oven flange.
6. Remove latch hook assembly from oven flange.
7. Push outward on the two (2) retaining tabs holding switch in place.
8. Switch is now free.

At this time switch lever will be free, do not lose it.

### Re-install

1. Re-install each switch in its place. The third door interlock/monitor switches are in the lower position and the door sensing switch is in the upper position.
2. Re-connect wire leads to each switch.



- Secure latch hook (with two (2) mounting screws) to oven flange.
- Make sure that the monitor switch is operating properly

and check continuity of the monitor circuit. Refer to chapter "Test Procedure" and Adjustment procedure.

## DOOR SENSING SWITCH/PRIMARY SWITCH/THIRD DOOR SWITCH AND MONITOR SWITCH ADJUSTMENT

- Disconnect the power supply cord, and then remove outer case.
- Open the door and block it open.
- Discharge high voltage capacitor.

If the door sensing switch, primary switch, secondary switch and monitor switch do not operate properly due to a misadjustment, the following adjustment should be made.

- Loosen the two (2) screws holding latch hook to the oven cavity front flange.
- With door closed, adjust latch hook by moving it back and forth, and up and down. In and out play of the door allowed by the upper and lower position of the latch hook should be less than 0.5mm. The vertical position of the latch hook should be adjusted so that the door sensing switch, primary switch and third door switch are activated with the door closed. The horizontal position of the latch hook should be adjusted so that the plunger of the monitor switch is pressed with the door closed.
- Secure the screws with washers firmly.
- Check the operation of all switches. If each switch has not activated with the door closed, loosen screw and adjust the latch hook position.

### After adjustment, check the following.

- In and out play of door remains less than 0.5mm when in the latched position. First check upper position of latch hook, pushing and pulling upper portion of door toward the oven face. Then check lower portion of the latch

hook, pushing and pulling upper portion of door toward the oven face. Both results (play in the door) should be less than 0.5mm.

- The door sensing switch, primary switch and third door switch interrupt the circuit before the door can be opened.
- Monitor switch contacts close when door is opened.
- Re-install outer case and check for microwave leakage around door with an approved microwave survey meter. (Refer to Microwave Measurement Procedure.)

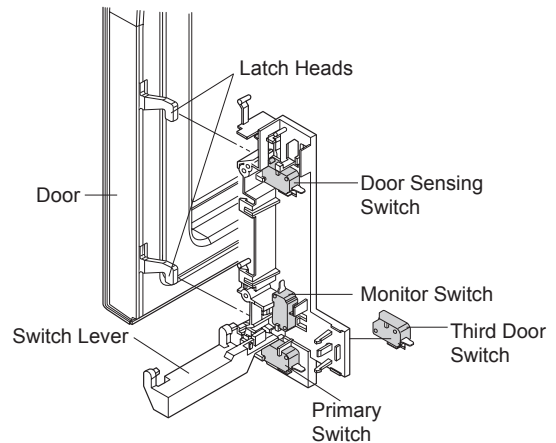


Figure C-3. Latch Switch Adjustments

## DOOR REPLACEMENT

### REMOVAL

- Disconnect the power supply cord.
- Push the open button and open the door slightly.
- Insert a putty knife (thickness of about 0.5mm) into the gap between the choke cover and door frame as shown in Figure C-4 to free engaging parts.
- Pry the choke cover by inserting a putty knife as shown Figure C-4.
- Release choke cover from door panel.
- Now choke cover is free.
- Release two (2) pins of door panel from two (2) holes of upper and lower oven hinges by lifting up.
- Now, door panel with door frame is free from oven cavity.

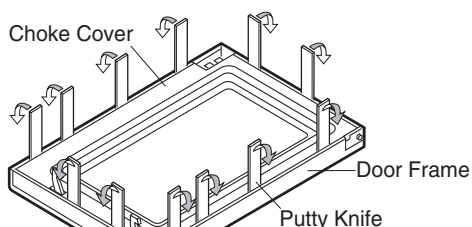


Figure C-4. Door Disassembly

- Release the door panel from twelve (12) tabs of door frame.
- Remove the door panel from the door frame.
- Now, door panel with sealer film is free.
- Tear sealer film from door panel.
- Now, door panel is free.
- Slide latch head upward and remove it from door frame with releasing latch spring from door frame and latch head.
- Now, latch head and latch spring are free.
- Remove door screen from door frame
- Now, door frame is free.

### RE-INSTALL

- Re-install door screen to door frame.
- Re-install the latch spring to the latch head. Re-install the latch spring to the door frame. Re-install latch head to door frame.
- Re-install door panel to door frame by fitting twelve (12) tabs of door frame to twelve (12) holes of door panel.
- Put sealer film on door panel. Refer to "Sealer Film" about how to handle new one.
- Catch two (2) pins of door panel on two (2) hole of upper and lower oven hinges.

6. Re-install choke cover to door panel by pushing.

**Note:** After any service to the door;

- (A) Make sure that door sensing switch and secondary interlock switch are operating properly. (Refer to chapter "Test Procedures").
- (B) An approved microwave survey meter should be used to assure compliance with proper microwave radiation emission limitation standards.

**After any service, make sure of the following :**

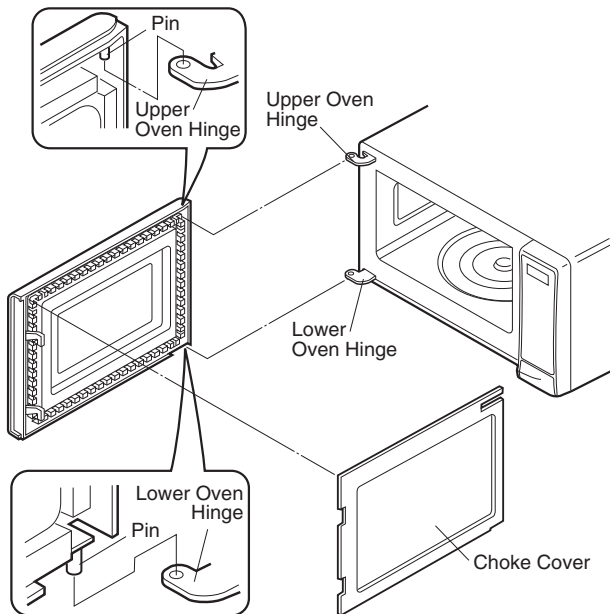
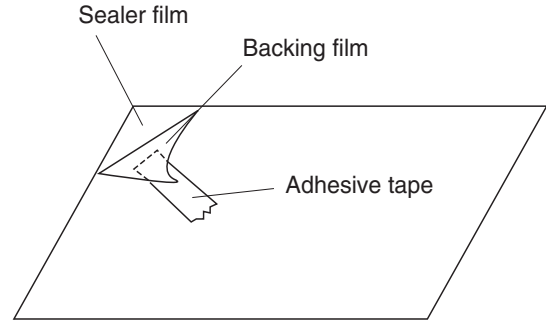
1. Door latch heads smoothly catch latch hook through latch holes and that latch head goes through center of latch hole.
2. Deviation of door alignment from horizontal line of cavity face plate is to be less than 1.0mm.
3. Door is positioned with its face pressed toward cavity face plate.
4. Check for microwave leakage around door with an approved microwave survey meter. (Refer to Microwave Measurement Procedure.)

**Note:** The door on a microwave oven is designed to act as an electronic seal preventing the leakage of microwave energy from oven cavity during cook cycle. This function does not require that door be air-tight, moisture (condensation)-tight or light-tight. Therefore, occasional appearance of moisture, light or sensing of gentle warm air movement around oven door is not abnormal and do not of themselves indicate a leakage of microwave energy from oven cavity.

## SEALER FILM

### Installation

1. Put the adhesive tape on the backing film of the sealer film as shown in Fig. C-6.
2. Tear the backing film by pulling the adhesive tape.
3. Put the pasted side of the sealer film on the door panel



**Figure C-5. Door Replacement**



